

# WINNER

## 'GO' Best Service Award 2012/13

The Government Opportunities (GO) Excellence in Public Procurement Awards recognise innovation, excellence and achievement in Scottish public procurement. The Awards bring together the public, private and third sectors to celebrate outstanding successes in this critical area of public service delivery.



We, at Capital are therefore delighted to announce that we have been presented with the **GO Best Service Award** at the Awards Dinner held in Glasgow on 23<sup>rd</sup> October, 2012.

This prestigious Award serves to highlight our total commitment to supporting our end-users through a service that greatly improves clients' document processes and delivers real added value.

Capital has been on the Scottish Procurement Office Equipment Framework since it commenced in June, 2009 offering our Public & Third Sector clients a wide range of market leading products from the world's leading suppliers. We supply multifunctional devices (MFDs), copiers and printers from **Ricoh** and **Hewlett Packard** complimented by print management and cost recovery software solutions from a selection of vendor neutral suppliers.

As a Public/Third Sector organisation, you can avail yourself of the extremely attractive Framework Pricing and also be assured of the highest quality service and support from us.

If we can be of any assistance with your Office Equipment and Document Solutions needs, please contact our Contract Manager for your area:

East - Angela Gibson E: [agibson@capital-solutions.co.uk](mailto:agibson@capital-solutions.co.uk) T: 0131 550 9633

West - Fraser Robertson E: [fr Robertson@capital-solutions.co.uk](mailto:fr Robertson@capital-solutions.co.uk) T: 0141 418 5576

West - Alister Watt E: [awatt@capital-solutions.co.uk](mailto:awatt@capital-solutions.co.uk) T: 0141 418 5715

North East - John Ritchie E: [jritchie@capital-solutions.co.uk](mailto:jritchie@capital-solutions.co.uk) T: 01224 576082

*"Capital has exceeded our expectation with their proactive contract management, prompt delivery & installation and excellent unlimited operator training"*  
**North Lanarkshire Council**

*"We are now seeing substantial reductions in our print expenditure and benefiting from a good level of service from the entire Capital team".*  
**Glasgow Housing Association**

*"Capital always seem to put the client first and do their utmost to deliver an excellent service on time and within budget".*  
**Scottish Parliament**

*"We have rarely seen any company offer such consistently high levels of customer service and applaud Capital for doing so"*  
**Aberdeen College**

