



Scottish Procurement Framework Agreement for Office Equipment
Ref: SP-16-013-03



“As a long established and major independent Scottish dealer, I am delighted that we have again been appointed as a supplier to the latest Scottish Procurement Framework Agreement, commencing 3rd June, 2017.

We will continue to build on our well established reputation for providing market leading products and document solutions matched by our outstanding client service and support.”



Tom Flockhart
Managing Director

Totally dedicated to the Scottish Market

With over 38 years experience in operating across the Scottish public and private sectors, we manage contracts requiring a single device to large installations of hardware and Print Management software involving multiple locations throughout Scotland.

We are passionately committed to giving our clients sound, professional advice, first class products and outstanding after-sales support. Our 5 long-established regional branches and service centres ensure that we are well placed to service the Scottish market.

Our proven track record and reputation means you can be assured that all elements of your Contract, including management, billing, technical support and end-user training are conducted effectively by our experienced and professional local teams.

Market leading brands and products

As a major independent Office Equipment dealer, we offer a wide range of market-leading products from the industry’s top brands.

These include Multi-functional devices, Printers, Copiers, Large Format devices, digital scanners and 3D Printers, as well as Print Management, Fleet Management and Enterprise Content Management solutions.

Our latest generation of products and software, along with associated services will continue to deliver substantial cost savings, improve your document processes and ensure that your organisation benefits from the best possible document solution.



www.capital-solutions.co.uk

Head Office - 101 McDonald Road, Edinburgh, EH7 4NW – T: 0131 557 4747

Branches in Glasgow – Dundee – Aberdeen - Inverness

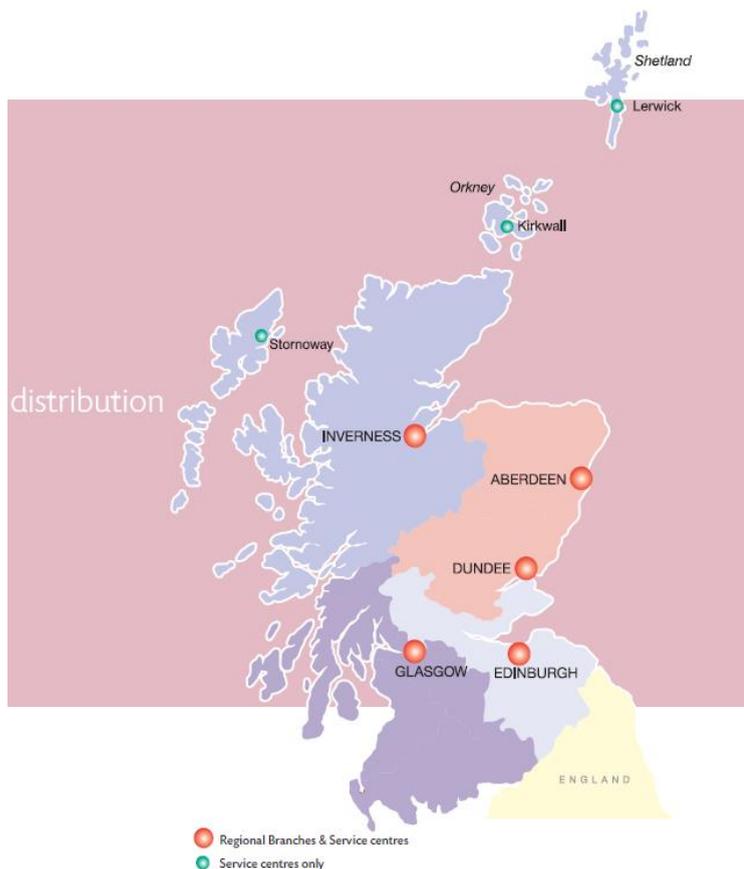


A truly national service with a local feel

We employ over 200 staff including 70 field service and IT Support engineers, operating from our long established branches in Edinburgh, Glasgow, Dundee, Aberdeen and Inverness, all dedicated to providing the highest standards of customer service across the whole geography of Scotland.

Our local teams will deliver and install your equipment and software, provide “on and off-site” training, as well as ongoing field technical support.

Our experienced Call Controllers at our regional service centres understand the geography of your area and will handle your service call promptly and efficiently. Providing national cover through our local branch network also means that our sales and support operations have minimal impact on the environment travelling to and from client’s premises.



Commitment to Quality and Standards

We are fully accredited to the following standards:-



Winning the Government Opportunities Award for Best Service to the Public Sector in October 2012 and again being a finalist in November 2016 further confirms our dedication to providing the highest level of service and support in our marketplace.



Here to help you

The experienced team at Capital is here to help the Scottish public/voluntary/charity sectors take the pain and complexity out of office equipment and document solutions procurement. We will help you reduce your paper mountains, improve document efficiency, reduce energy bills and drive down operating costs.

“We would welcome the opportunity to work with you”

Enquiries - call Colin Quinn on
0800 048 4599

Our Vision Statement - *“to continuously strengthen our business and be proud of all that we are and do”*

Our Core Values : *Integrity – Responsibility – Care - Openness*