

Scottish Procurement Framework Agreement for the provision of Managed Print Solutions Ref: SP-21-046

A collaborative contract placed on behalf of the Scottish Public Sector by
Scottish Procurement




Fraser Robertson
Framework Account
Manager

"As a long established and major independent Scottish dealer, I am delighted that we have again been appointed as a supplier on the latest Scottish Procurement Framework Agreement, commencing 22nd August 2022."

Having been a supplier on the Framework since its inception in 2009 and having secured approx. 30% of the Contracts awarded to date, we have considerable experience in working across the Scottish Public Sector.

We will continue to build on our well established reputation for providing market leading products and document solutions matched by our outstanding client service and support."

Market leading brands and products

As a major independent Office Equipment dealer, we offer a wide range of market-leading products from the industry's top brands. These include Multi-functional devices, Printers, Copiers, Large Format devices and digital scanners along with a range of Print Management, Fleet Management and Enterprise Content Management solutions.



RICOH Canon



PaperCut

**Kofax
ControlSuite™**

SafeCom

uniFLOW

equitrac

Laserfiche®

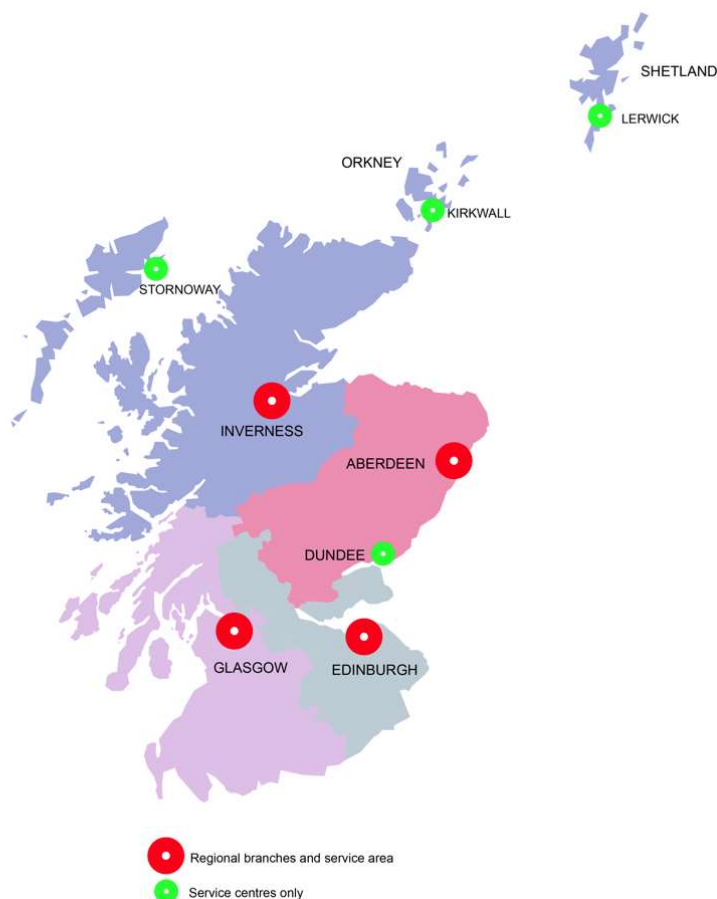


We also offer a range of fully-refurbished, low-mileage Approved Used MFD and Print devices – complete with our unique Lifetime Guarantee.

Dedicated to the Scottish Market

With over 43 years experience in operating across the Scottish public and private sectors, we manage contracts requiring a single device to large installations of hardware and Print Management software, involving multiple locations across the whole of Scotland.

We are passionately committed to giving our clients sound, professional advice, first class products and outstanding after-sales support. Our 4 long-established regional branches and local area service centres ensure that we are well placed to service the Scottish market.



National service with a local feel



We employ over 155 staff including 81 Service and Support staff, operating from our long established branches in Edinburgh (HQ), Glasgow, Aberdeen and Inverness, as well as from our Service Centres in Dundee, the Western Isles, the Shetland Isles and our sub-contractor, Orkney Office Supplies for the Orkney Isles - all dedicated to providing the highest standards of customer service and support across the whole geography of Scotland.

Our local teams will deliver and install your equipment and software and provide ongoing remote and field technical support.

Our experienced Call Planners operating from our regional service centres, understand the geography of your area and will handle your service calls promptly and efficiently.

Our Team of Help Desk Engineers are on hand to provide remote assistance and fixes, where possible.

Providing national cover through our local branch network means that our sales and support operations respond promptly and have minimal impact on the environment travelling to and from client's premises.

Here to help

Our experienced teams are here to help the Scottish public and third sector organisations take the pain and complexity out of office equipment and document solutions procurement. We will help you reduce your paper mountains, improve document efficiency, reduce energy bills and drive down operating costs.

"We would welcome the opportunity to work with you".

Enquiries - call Lynn Harrison on
0800 048 4599

Environmental Commitment

We have committed to achieving net zero greenhouse gas emissions by 2030 – **15 years earlier than the Scottish Government's target of 2045.**



Edinburgh
Glasgow
Aberdeen
Inverness

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Our Vision Statement - *"to continuously strengthen our business and be proud of all that we are and do"*
Our Core Values : *Integrity – Responsibility – Care - Openness*